

CURRICULUM VITAE

ANDREW C. HIGH

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EDUCATION

- Ph.D. The Pennsylvania State University
Major: Interpersonal Communication,
Dissertation: *The Production and Reception of Verbal Person-Centered Social Support in Face-to-Face and Computer-Mediated Dyadic Conversations*
Major Professor: Dr. Denise Solomon
Completed: 08/2006 - 05/2011
- M.A. University of Delaware
Major: Interpersonal Communication
Thesis: *Does Communicating via a Mediated Environment Reduce the Debilitating Effects of Social Anxiety on Interpersonal Impression Management?*
Major Professor: Dr. Scott Caplan
Completed: 08/2002 - 05/2006
- B.A. University of Delaware (Summa Cum Laude)
Major: Communication
Concentration: Mass Communication
Attended: 08/2000 – 08/2004

ACADEMIC APPOINTMENTS AND TEACHING POSITIONS

Associate Professor, Department of Communication Arts and Sciences, The Pennsylvania State University, 2018 – present.

Member, Graduate College, The University of Iowa, 2011 – 2018.

Affiliation, Interdisciplinary Graduate Program in Informatics, The University of Iowa, Fall 2014 – 2018.

Assistant Professor, Department of Communication Studies, The University of Iowa, 2012 – 2018.

Lecturer, Department of Communication Arts and Sciences, The Pennsylvania State University, 2011 – 2012.

RESEARCH

Grants (Funded)

External Grants

Ekdale, B. (PI), Havens, T. (co-PI), High, A. C. (co-PI), Maragh-Llloyd, R. (co-PI), Nithyanand, R. (co-PI). U.S. Department of Defense Minerva Research Initiative, 2020-2023, \$1,026,047: *Algorithmic Personalization and Online Radicalization: A Mixed Methods Approach*. Role: Co-Principal Investigator.

Internal Grants

High, A. C. (PI) Cole, A., Dillard, J., and Pinto, J. (\$7675). *Bridging the Bay: Using Technology to Establish a Common Collective Identity among Stakeholders of the Chesapeake Bay Watershed*. Communication Sciences and Society Initiative (CSSI). College of Liberal Arts, The Pennsylvania State University, May, 2020.

High, A. C. (PI), Cruz, S., Manata, B., & Worley, T. (\$17,550). *Measurement Equivalence across National and International Racial Groups: Are we Measuring the Same Variables across Races?* Faculty Research Award, Department of Communication Arts and Sciences, The Pennsylvania State University, January, 2021.

Bai, S. (PI), High, A. C. (co-I), Brick, T. (co-I), & Lunkenheimer, A. (co-I). (\$20,000). *Youth support seeking and caregiver support provision among adolescents at risk for internalizing disorders*. Social Science Research Institute, The Pennsylvania State University, September 30, 2019.

Bodie, G. (PI). National Science Foundation, May 15, 2018 – April 30, 2021, \$241,121: *Collaborative research: A dyadic and dynamic model of supportive conversations as interpersonal emotion regulation*. Role: Consultant.

Afifi, W.A. (PI), Afifi, T. D. (PI), & High, A. C. (co-I). (\$75,000). *Uncertainty and aging cancer patients and their family members*. Holden Cancer Center, University of Iowa, 2013.

High, A. C. (PI) Dissertation grant for project titled, “The production and reception of verbal person-centered social support in face-to-face and computer-mediated dyadic conversations.” (\$1500) Department of Communication Arts and Sciences, The Pennsylvania State University, April 2010.

Advanced methods training to attend Methods and Measures for Communication and Cognition Research conference at the University of Maryland. Awarded by the Department of Communication Arts and Sciences, The Pennsylvania State University, \$825, May 2014.

Research award for project titled, "Transition to college: CMC and social support." Awarded by the Department of Communication Arts and Sciences, The Pennsylvania State University, \$795, January 2013.

Research Awards

Career Research Awards

Early Career Award, Interpersonal Communication Division of the National Communication Association, August 2017.

Top Paper Awards

Top Paper Award (Youngvorst & High, 2021), Human Communication Technology Division, National Communication Association, 2021.

Top Paper Award (Kam, Merolla, & High, 2018), Interpersonal Communication Division, National Communication Association, 2018.

Top Paper Award (Wotipka, High, & Acevedo-Callejas, 2018), Human Communication Technology Division, National Communication Association, 2018.

Top Paper Award (Horstman, Holman, High, & Luckasen, 2018), Interpersonal Communication Division, International Communication Association, 2018.

Top Paper Award (Priem, High, & Buehler, 2017), Nonverbal Communication Division, National Communication Association, 2017.

Top Four Paper Award (High & Solomon, 2015), Interpersonal Communication Division, National Communication Association, 2015.

Top Three Paper Award (Caplan & High, 2006), Human Information Technologies Division, Eastern Communication Association, 2006.

Peer Reviewed Journal Articles

Beattie, A. J. & High, A. C. (2022) I get by with a little help from my bots: Implications of machine agents in the context of social support. *Human Machine Communication*, 4, 151-168.
<https://doi.org/10.30658/hmc.4.8>

Rains, S. A., & High, A. C. (2021). The Effects of Person-Centered Social Support Messages on Recipient Distress Over Time within a Conversation. *Journal of Communication, 71*, 380-402. <https://doi.org/10.1093/joc/jqab010>

Wang, X., High, A. C., Wang, X., & Zhao, K. (2021). Predicting users' continued engagement in online health communities from the quantity and quality of received support. *Journal of the Association for Information Science and Technology, 72*, 710-722. <https://doi.org/10.1002/asi.24436>

Peterson, A. M., & High, A. C. (2021). Examining relationships among strategies of social information seeking on Facebook and perceived accuracy of information through warranting value and source trust. *Communication Monographs, 88*(1), 26-47. <https://doi.org/10.1080/03637751.2020.1849753>

Aloia, L. A., & High, A. C. (2020). Ameliorating the adverse consequences of verbal aggression: The buffering effect of esteem support on personal and relational outcomes. *Communication Reports, 33*, 55-67. <https://doi.org/10.1080/08934215.2020.1741659>

Crowley, J. L., & High, A. C. (2020). Effects of provider identity and locus of supportive conversation on coping with an identity-threatening stressor. *Communication Research, 47*, 487-511. doi: 10.1177/0093650219855906

Pederson, J. R., High, A. C., & McLaren, R. M. (2020). Support gaps surrounding conversations about coping with relational transgressions. *Western Journal of Communication, 84*, 204-226. doi: [10.1080/10570314.2019.1665197](https://doi.org/10.1080/10570314.2019.1665197)

Crowley, J. L., & High, A. C. (2019). Validating the support gaps framework: Longitudinal effects and moderators of experiencing deficits and surpluses during supportive interactions. *Communication Quarterly, 68*, 29-53. doi:10.1080/01463373.2019.1668447.

Kam, J. A., Merolla, A. J., & High, A. C. (2020). Latinx immigrant youth's indirect and direct disclosures about their family-undocumented experiences, received emotional support, and depressive symptoms. *Communication Research, 47*(4), 599-622. doi: 0093650219851424.

Buehler, E. M., Crowley, J. L., Peterson, A. L., & High, A. C. (2019). Broadcasting for help: A typology of support-seeking strategies on Facebook. *New Media & Society, 21*, 2566-2588. doi: 10.1177/1461444819853821

Le, H. Maragh, R., Ekdale, B., High, A. C., Havens, T., & Shafiq, Z. (2019). Measuring political personalization of Google News search. In *Proceedings of the 2019 World Wide Web Conference (WWW'19)* (pp. 2957-2963). San Francisco, CA. doi: 10.1145/3308558.3312504.

Crowley, J. L., High, A. C., & Thomas, L. (2019). Desired, expected, and received support: How support gaps impact affect improvement and perceived stigma in the context of unintended pregnancy. *Health Communication, 34*, 1441-1453. doi: 10.1080/10410236.2018.1495162

Oeldorf-Hirsch, A., High, A. C., & Christenson, J. (2019). Count your calories and share them: Benefits of sharing mHealth information on social networking sites. *Journal of Health Communication, 34*, 1130-1140. doi: 10.1080/10410236.2018.1465791

Davis, S. & High, A. C. (2019). Widening the gap: Support gaps in same race vs. different race female friendship dyads. *Journal of Social and Personal Relationships, 36*, 187-213. doi: 10.1177/0265407517722245

High, A. C. & Buehler, E. M. (2019). Receiving supportive communication from Facebook friends: A model of social ties and supportive communication in social network sites. *Journal of Social and Personal Relationships, 36*, 719-740. doi: 10.1177/0265407517742978.

Buehler, E., M., Peterson, A. M., & High, A. C. (2018). Investigating the role of problem severity and channel publicness on the sophistication of support-seeking messages on social network sites: A replication study. *Communication Studies, 69*, 304-313. doi:10.1080/10510974.2018.1463275

Cannava, K., High, A. C., Jones, S., & Bodie, G. (2018). The stuff that verbal person-centered support is made of: Identifying linguistic markers of more and less supportive conversations. *Journal of Language and Social Psychology, 37*, 656-679. doi: 10.1177/0261927X18793683

Crowley, J. L., & High, A. C. (2018). Parents' information seeking during adolescent career development: A test of the theory of motivated information management. *Journal of Applied Communication Research, 46*, 348-367. doi: 10.1080/00909882.2018.1468570

High, A. C. & Crowley, J. L. (2018). Gaps among desired, sought, and received support: Deficits and surpluses in support when coping with taboo marital stressors. *Communication Research, 45*, 319-338. doi: 10.1177/0093650215626975

High, A. C., & Young, R. (2018). Supportive communication from bystanders of cyberbullying: Indirect effects and interactions between source and message characteristics. *Journal of Applied Communication Research, 46*, 28-51. doi: 10.1080/00909882.2017.1412085

Youngvorst, L. J., & High, A. C. (2018). "Anyone free to chat?" Using technological features to elicit quality support online. *Communication Monographs 85*, 203-223. doi: 10.1080/03637751.2018.1426871

Vendemia, M., High, A. C., & DeAndrea, D. (2017). "Friend" or foe: Why people friend disliked others on Facebook. *Communication Research Reports, 34*, 29-36. doi: 10.1080/08824096.2016.1227778

Wotipka, C. D. & High, A. C. (2016). An idealized self or the real me?: Predicting attraction to online dating profiles using selective self-presentation and warranting. *Communication Monographs, 83*, 281-302. doi: 10.1080/03637751.2016.1198041

-Lead article in the issue.

- High, A. C., & Solomon, D. H. (2016). Explaining the durable effects of verbal person-centered supportive communication: Indirect effects or invisible support. *Human Communication Research, 42*, 200-220. doi: 10.1111/hcre.12077
- McLaren, R. M., & High, A. C. (2019). The effect of under-and over-benefited support gaps on hurt feelings, esteem, and relationships. *Communication Research, 46*(6), 785-810. doi: 10.1177/0093650215605155
- Steuber, K. R., & High, A. C. (2015). Disclosure strategies, social support, and quality of life in infertile women. *Human Reproduction, 30*, 1635-1642. doi: 10.1093/humrep/dev093
- High, A. C., & Scharp, K. M. (2015). Examining family communication patterns and social support seeking: Direct and indirect effects through ability and motivation. *Human Communication Research, 41*, 459-479. doi: 10.1111/hcre.12061
-Lead article in the volume.
- Fink, E. L., High, A. C., & Smith, R. A. (2015). Compliance dynamics within a friendship network II: Structural positions used to garner social support. *Human Communication Research, 41*, 21-54. doi: 10.1111/hcre.12038
- High, A. C., Oeldorf-Hirsch, A., & Bellur, S. (2014). Misery rarely gets company: The influence of emotional bandwidth on supportive communication in Facebook. *Computers in Human Behavior, 34*, 79-88. doi: 10.1016/j.chb.2014.01.037
- High, A. C., & Solomon, D. H. (2014a). Motivational systems and preferences for social support strategies. *Motivation and Emotion, 38*, 463-474. doi: 10.1007/s11031-014-9394-5.
- High, A. C., & Solomon, D. H. (2014b). Communication channel, sex, and the immediate and longitudinal outcomes of verbal person-centered support. *Communication Monographs, 81*, 439-468. doi: 10.1080/03637751.2014.933245.
- High, A. C., & Steuber, K. R. (2014). An examination of desired versus received support gaps: The influence of types and sources of support among infertile women. *Communication Monographs, 81*, 157-178. doi: 10.1080/03637751.2013.878868
- High, A. C. & Dillard, J. P. (2012). A review and meta-analysis of person-centered messages and social support outcomes. *Communication Studies, 63*, 99 - 118. doi: 10.1080/10510974.2011.598208
- High, A. C., & Caplan, S. E. (2009). Social anxiety and computer-mediated communication: Implications for the hyperpersonal perspective. *Computers in Human Behavior, 25*, 475-482. doi: 10.1016/j.chb.2008.10.011
- Pavitt, C., High, A. C., Tressler, K. E., & Winslow, J. K. (2007). Leadership communication during group resource dilemmas. *Small Group Research, 38*, 509-531. doi: 10.1177/1046496407304333

Caplan, S. E. & High, A. C. (2006). Beyond excessive use: The interaction between cognitive and behavioral symptoms of problematic Internet use. *Communication Research Reports*, 23, 265-271. doi:10.1080/08824090600962516

Book Chapters

- Sweeney, K., Lee, D. A., High, A. C. (in press). Modern friendships: Mixing multiple media and affordances. To appear in A. Moyer & M. Hojjat (Eds), *Modern relationships: The evolution of romance, friendships, and family*. Oxford University Press.
- High, A. C., & Acevedo Callejas, M. L. (2021). Swipe for support: The role of affordances in the process of supportive communication. To appear in K. Wright & C. Liberman (Eds), *Casing mediated communication* (pp.) Kendall Hunt.
- High, A. C., Buehler, E. M., & Youngvorst, L. J (2020). Complexities of channel publicness and (in)effective support behaviors. In N. Egbert & K. B. Wright (Eds.) *Social Support and Health in the Digital Age* (pp. 61-88). Lexington Books.
- High, A. C., Solomon, D. H., Marshall, A. D., & Jennings-Kelsall, V. S. (2015). Military families online: Seeking and providing supportive communication through online support groups. In E. Sahlstein & L. M. Webb (Eds.), *A communicative perspective on the military: Messages, Strategies, Meanings* (pp. 101-120). New York: Peter Lang, Inc.
http://www.peterlang.com/download/datasheet/74998/datasheet_312329.pdf
- High, A. C. (2014). Friend me, poke me, then comfort me: An exploration of supportive communication in online social networking sites. In J. F. Nussbaum (Ed.), *Handbook of Lifespan Communication* (pp. 273-292). New York: Peter Lang, Inc.
- High, A. C., & Solomon, D. H. (2010). Locating computer-mediated social support within online communication environments. In K. B. Wright & L. M. Webb (Eds.), *Computer-mediated communication in personal relationships* (pp. 119 – 136). New York, NY: Peter Lang.
- Caplan, S. E., & High, A. C. (2010). Online social interaction, psychosocial well-being, and problematic Internet use. In K. S. Young & C. N. de Abreu (Eds.), *Internet addiction: A handbook and guide to evaluation and treatment*, (pp. 35 – 53). Hoboken, NJ: John Wiley and Sons, Inc.

Invited Publications

- High, A. C. (2019). Theorizing a more complete picture: Integrating interpersonal communication with computer-mediated communication. *Human Communication & Technology*, 1, 22-26.

- High, A. C., Crowley, J. L., & Buehler, E. M. (2017). The couples helping exercise. In D. Worthington & G. Bodie (Eds.), *Sourcebook of Listening Methodology & Measurement*, (pp. 239-245). Hoboken, NJ: John Wiley and Sons, Inc.
- High, A. C., & Wotipka, C. (2016). What makes online daters successful? *Communication Currents*, 11 (4). Retrieved from <http://www.natcom.org/CommCurrentsArticle.aspx?id=7258>
- High, A. C. (2016). Virtual communities. In C. R. Berger & M. E. Roloff (Eds.), *The International Encyclopedia of Interpersonal Communication*. doi: 10.1002/9781118540190. (2,138 words)
- High, A.C., & Steuber, K.R. (2014). What women want: Supportive communication among women coping with infertility. *Communication Currents*, 9 (4). Retrieved from <http://www.natcom.org/CommCurrentsArticle.aspx?id=5165>. (1,290 words)

Conference Presentations

National Conferences

- Zhou, Y., & High, A. C. (2021, November). *Language use in online support provision: The impact of others' supportive messages, support seeking strategy, and channel publicness*. Paper presented at the 107th Annual Convention of National Communication Association, Seattle, WA.
- Shrestha, P., Fick, D., Boltz, M., Loeb, S., & High, A. (2021). *Caregiving for persons living with dementia in the "New Normal": Family caregiver's perspective*. Paper presented at the Gerontological Society of America, 2021 Conference, Online.
- Crowley, J. L., High, A. C., & McCarty, D. (2021, November). *How stigma shapes support seeking messages in the context of mental illness: Indirect effects through support receivers' interaction goals*. Paper presented at the annual National Communication Association conference, Seattle, WA.
- Bishop, R. E., High, A. C., & Tornello, S. (2020, November). *Social support for sexual minorities: Applying the support gap framework to examine support received from partners, family, and friends*. Paper presented at the National Communication Association Convention, Indianapolis, IN.
- Peterson, A. M. & High, A. C. (2020, November). *Examining the process of social sharing: How message features and relationship characteristics affect the experience of catharsis and advice on Facebook*. Paper presented at the National Communication Association Convention, Indianapolis, IN.

- Bishop, R. E. & High, A. C. (2020, November). *Mental health stigma and supportive communication: An extension of the paradox of support seeking in close relationships*. Paper presented at the National Communication Association Convention, Indianapolis, IN.
- High, A. C. & Rains, S. (2020, November). *The effects of person-centered social support messages on recipient distress over time within a conversation*. Paper presented at the National Communication Association Convention, Indianapolis, IN.
- Acevedo-Callejas, M. L. & High, A. C. (2020, November). *Uncertainty reduction attributional confidence, and the effect of computer-mediated communication on satisfaction and attraction during first time interactions*. Paper presented at the National Communication Association Convention, Indianapolis, IN.
- Buehler, E. M. & High, A. C. (2020, November). *The indirect effect of features of video chat on outcomes of supportive communication through perceived social presence and evaluations of the conversation*. Paper presented at the National Communication Association Convention, Indianapolis, IN.
- Youngvorst, L. J., Buehler, E. M. & High, A. C. (2019, November). *Appreciating the complexity of online support: Examining factors entangled with channel publicness when predicting (in)effective support provision*. Paper presented at the National Communication Association Convention, Baltimore, MD.
- Buehler, E. M. & High, A. C. (2019, November). *Seeking support for stigma online: The impact of anonymity, visibility, and relationship closeness on dimensions of support-seeking messages*. Paper presented at the National Communication Association Convention, Baltimore, MD.
- Acevedo Callejas, M. L., High, A. C., Youngvorst, L. (2019, November). *The provision of supportive communication on social networking sites (SNS) through a brunswick lens: The role of political affiliation, directness of support seeking, and modality on Verbal Person Centeredness (VPC)*. Paper presented at the National Communication Association Convention, Baltimore, MD.
- Peterson, A. M. & High, A. C. (2019, November). *Examining relationships among online information seeking strategies and perceived accuracy through warranting value and source trust*. Paper presented at the annual meeting of the National Communication Association, Baltimore, MD.

- Cannava, K., & High, A. C. (2018, November). *Supportive communication and interpersonal coordination: Differences in language, channel, and listening*. Paper presented at the National Communication Association conference, Salt Lake City, Utah.
- Crowley, J. L., & High, A. C. (2018, November). Validating the support gaps framework: Longitudinal effects of experiencing deficits and surpluses during supportive interactions. Paper presented at the National Communication Association conference, Salt Lake City, Utah.
- Kam., J. A. Merolla, A. J., & High, A. C. (2018, November). *Latina/o immigrant youth's indirect and direct family-undocumented status disclosures, received emotional support, and depressive symptoms*. Paper presented at the National Communication Association conference, Salt Lake City, Utah.
***Top paper in the interpersonal communication division.
- Wotipka, C. D., High, A. C., Acevedo-Callejas, M. L. (2018, November). *Embracing the screen of computer-mediated communication: Examining the buffer effect for communicating relational transgressions*. Paper presented at the National Communication Association conference, Salt Lake City, Utah.
***Top four paper in the human communication technology division.
- Buehler, E. M., Peterson, A. L., Crowley, J. L., & High, A. C. (2017, November). *Broadcasting for help: A typology of support-seeking strategies on Facebook*. Paper presented at the National Communication Association conference, Dallas, Texas.
- Priem, J. S., High, A. C., & Buehler, E. M. (2017, November). *The influence of verbal person-centeredness and nonverbal immediacy on reappraisal and emotional improvement: A dyadic assessment of immediate and durable effects*. Paper presented at the National Communication Association conference, Dallas, Texas.
***Top paper in the nonverbal communication division.
- Crowley, J. L., High, A. C., & Thomas, L. (2017, November). *Desired, expected, and received support: How support gaps impact affect improvement and perceived stigma in the context of unintended pregnancy*. Paper presented at the National Communication Association conference, Dallas, Texas.
- Youngvorst, L. & High, A. C. . (2017, November). *Public versus private: The impact of public and private modalities on the provision of supportive messages online*. Paper presented at the National Communication Association conference, Dallas, Texas.
- High, A. C., Buehler, E. M., & Priem, J. S. (2017, November). *Exploring potential moderators of the effects of verbal person-centeredness of support outcomes: An investigation of immediate and durable effects of supportive conversations*. Paper presented at the National Communication Association conference, Dallas, Texas.

- Peters, L., Priem, J. S., & High, A. C. (2017, November). *A test of dyadic appraisals: Whose perception matters in motivation to provide quality emotional support?* Paper presented at the National Communication Association conference, Dallas, Texas.
- Oeldorf-Hirsch, A., High, A. C., & Christensen, J. L. (2016, November). *Sharing mHealth information on social networking sites: Better health through social support.* Paper presented at the National Communication Association conference, Philadelphia, Pennsylvania.
- Wotipka, C. D. & High, A. C. (2016, November). *When truth is better than perfection: Using selective self-presentation and warranting as strategies to increase success in online dating.* Paper presented at the National Communication Association conference, Philadelphia, Pennsylvania.
- Youngvorst, L. J., & High, A. C. (2016, November). *When Facebook "friends" act like friends: The role of nonverbal immediacy, support seeking, and contextual information on users' willingness to provide support.* Paper presented at the National Communication Association conference, Philadelphia, Pennsylvania.
- High, A. C. & Buehler, E. M. (2016, November). *Receiving supportive communication from Facebook friends: The intervening roles of social capital and preference for weak ties.* Paper presented at the National Communication Association conference, Philadelphia, Pennsylvania.
- Cannava, K., High, A. C., Bodie, G. D., & Jones, S. M. (2016, November). *The stuff that verbal person-centered support is made of: Identifying linguistic markers of more and less supportive communication.* Paper presented at the National Communication Association conference, Philadelphia, Pennsylvania.
- Scharp, K. M. & High, A. C. (2016, November). *We're here for you: Conceptualizing social presence as a novel and distinct type of supportive communication.* Paper presented at the National Communication Association conference, Philadelphia, Pennsylvania.
- Crowley, J. L. & High, A. C. (2016, November). *Effects of motivation and face concerns on support seeking in the context of taboo marital stressors.* Paper presented at the National Communication Association conference, Philadelphia, Pennsylvania.
- Thomas, L. J., Crowley, J. L., & High, A. C. (2016, November). *Transitioning through an unintended pregnancy: Surpluses and deficits in the supportive communication people desire and expect versus what they receive.* Paper presented at the National Communication Association conference, Philadelphia, Pennsylvania.
- Davis, S. M. & High, A. C. (2015, November). *Support gaps for identity-based stressors: The influence of expectations for support and racial similarity.* Paper presented at the National Communication Association conference, Las Vegas, Nevada.

- High, A. C. & Solomon, D. H. (2015, November). *Explaining the durable effects of verbal person-centered supportive communication: Indirect effects or invisible support*. Paper presented at the National Communication Association conference, Las Vegas, Nevada.
***Paper presented as part of the top four paper panel in interpersonal communication.
- McLaren, R. M. & High, A. C. (2015, November). *Hurtful and helpful support: The influence of social support and support gaps on hurt feelings, esteem, and relationships*. Paper presented at the National Communication Association conference, Las Vegas, Nevada.
- High, A. C., & Crowley, J. L. (2015, November). *Gaps among desired, sought, and received support: The context of taboo marital stressors*. Paper presented at the National Communication Association conference, Las Vegas, Nevada.
- Crowley, J. L. & High, A. C. (2015, November). *Parents as information seekers during adolescent career development: A test and expansion of the theory of motivated information management*. Paper presented at the National Communication Association conference, Las Vegas, Nevada.
- Wotipka, C. D., & High, A. C. (2015, November). *Embracing the screen of mediated environments: An exploration of the buffer effect's role in communication surrounding transgressions*. Paper presented at the National Communication Association conference, Las Vegas, Nevada.
- Pederson, J. R., High, A., & McLaren, R. M. (2015, November). *Support (in)adequacy during conversations about coping with relational transgressions*. Paper presented at the National Communication Association conference, Las Vegas, Nevada.
- Vendemia, M., High, A. C., & DeAndrea, D. C. (2014, November). *"Friend" or foe: Why people friend disliked others on Facebook*. Paper presented at the National Communication Association conference, Chicago, Illinois.
- High, A. C., & Scharp, K. S. (2014, November). *Examining family communication patterns and social support seeking: A moderated mediation analysis*. Paper presented at the National Communication Association conference, Chicago, Illinois.
- Wotipka, C., & High, A. C. (2014, November). *Providing a foundation for a satisfying relationship: A direct test of warranting versus selective self-presentation as predictors of attraction to online dating profiles*. Paper presented at the National Communication Association conference, Chicago, Illinois.
- High, A. C. (2014, November). *The longitudinal impact of verbal person-centered supportive messages and the moderating influence of communicator sex and communication channel*. Paper presented at the National Communication Association conference, Chicago, Illinois.
- Fink, E. L., High, A. C., & Smith, R. A. (2014, November). *Compliance dynamics within a friendship network II: Structural positions used to garner social support*. Paper presented at the National Communication Association conference, Chicago, Illinois.

- High, A. C. & Solomon, D. H. (2013, November). *Communication channel, gender, and perceptions of supportive communication*. Paper presented at the National Communication Association conference, Washington, D.C.
- High, A. C. & Steuber, K. R. (2013, November). *A re-examination of the support gap hypothesis: The influence of types of sources of supportive communication among infertile women*. Paper presented at the National Communication Association conference, Washington, D.C.
- High, A. C., & Solomon, D. H. (2012, November). *Associations among BIS/BAS motivational systems and preferences for strategies of social support*. Paper presented at the National Communication Association conference, Orlando, Florida.
- High, A. C., & Solomon, D. H. (2011, November). *Preferences for online social interaction: Associations with verbal aggression, self-esteem, and computer-mediated communication competency*. Paper presented at the National Communication Association conference, New Orleans, Louisiana.
- High, A. C., Solomon, D. H., & Weber, K. (2010, November). *Personal qualities that influence evaluations of substantive and pseudo-social support messages*. Paper presented at the National Communication Association conference, San Francisco, California.
- High, A. C. (2009, November). *The power of person-centeredness: A meta-analysis of person-centered messages and positive support outcomes*. Paper presented at the National Communication Association conference, Chicago, Illinois.
- Smith, R. A., High, A. C., & Fink, E. L. (2008, November). *Network semantics: Perceptions of influence success within a fictitious social network*. Paper presented at the National Communication Association conference, San Diego, California.
- High, A. C., & Solomon, D. H. (2008, November). *Locating computer-mediated social support within online communication environments*. Paper presented at the National Communication Association conference, San Diego, California.
- Smith, R. A., High, A. C., & Fink, E. L. (2008, July). *Network semantics: Perceptions of influence success and social support within a fictitious social network*. Paper presented at the National Communication summer conference: Communication and Social Cognition, College Park, Maryland.
- High, A.C., & Caplan, S.E. (2006, November). *Can We Hide Online?: The Interaction of Social Anxiety And Communication Channel On Conversational Partners' Perceptions of Anxiety*. Paper presented at the National Communication Association Convention, San Antonio, TX.

International Conferences

- Vu, N. & High, A. (2022, May). *Not all close relationships are made equal: The effect of relationship closeness and relational uncertainty on support gaps*. Accepted for

presentation at the International Communication Association 72nd Annual Conference, Paris, France.

Peterson, A. M. & High, A. C. (2022, May). *How can seeking social information influence appraisals? Identifying the missing link and characterizing social information quality*. Paper presented at the annual meeting of the International Communication Association, Paris, France.

Bishop, R. E., High, A. C., & Rosenberg, J. (2021, July). *Toward a model of support management: An application of the Theory of Motivated Information Management to support seekers' decisions regarding whether and how to seek support*. Accepted for presentation at the International Association for Relationship Research Conference, Virtual.

Buehler, E. M. & High, A. C. (2019, May). *Examining the attributional links between evaluations and outcomes of emotional support on Facebook*. Paper presented at the International Communication Association Convention, Washington, DC.

Crowley, J. L., & High, A. C. (2018, May). *Effects of provider identity and locus of supportive conversation on coping with a stigmatized trait*. Paper presented at the annual International Communication Association conference, Prague, Czech Republic.

Horstman, H., Holman, A., High, A. C. Luckasen, C. (2018, May). *Discrepancies between husbands' and wives' emotional support provision following a miscarriage: Implications for relational satisfaction and mental health*. Paper presented at the International Communication Association conference, Prague, Czech Republic.

***Top four paper in the interpersonal communication division.

Youngvorst, L. & High, A. C. (2017, May). *"Anyone free to chat?": Using technological features to elicit quality support online*. Paper presented at the International Communication Association conference, San Diego, California.

Harrison, K. E., High, A. C., & Wotipka, C. D. (2017, May). *The (un)importance of a gut feeling: Information-seeking strategies in online dating*. Paper presented at the International Communication Association conference, San Diego, California.

High, A. C., & Young, R. (2017, May). *Cyberbullying and supportive communication: Interactions between source and message characteristics*. Paper presented at the International Communication Association conference, San Diego, California.

Priem, J. S. & High, A. C. (2016, July). *Dyadic appraisal congruence predicting motivation to provide quality emotional support*. Paper presented at the International Association for Relationship Research conference, Toronto, Ontario, Canada.

Aloia, L. S., & High, A. C. (2015, July). *Ameliorating the adverse consequences of verbal and physical aggression from family members: The buffering effects of social support*. Paper presented at the International Association for Relationship Research conference, New

Brunswick, NJ.

Pederson, J. R., High, A. C., & McLaren, R. M. (2015, July). *The relationship between verbal person centeredness and well-being during conversations about coping with relational transgressions*. Paper presented at the International Association of Relationship Research conference, New Brunswick, NJ.

High, A. C., & Scharp, K. M. (2015, May). *The influence of contextual, relational, and personal factors on the costs of seeking supportive communication*. Paper presented at the International Communication Association conference, San Juan, Puerto Rico.

Steuber, K. R., & High, A. C. (2013, June). *Predicting perceived and actual effectiveness of social support: Examining disclosure strategies of infertile women*. Paper presented at the International Communication Association conference, London, England.

High, A. C., & Solomon, D. H. (2008, July). *Differentiating computer-mediated social support from face-to-face social support*. Paper presented at the International Association of Relationships Research conference, Providence, Rhode Island.

High, A. C., & Solomon, D. H. (2008, July). *Making college feel like home: The role of computer-mediated and face-to-face support in the transition to college*. Paper presented at the International Association of Relationship Research conference, Providence, Rhode Island.

High, A.C., & Caplan, S. E. (2008, May). *Social anxiety and computer-mediated communication during initial interactions: Implications for the hyperpersonal perspective*. Paper presented at the International Communication Association conference, Montreal, Canada.

Bellur, S., High, A.C., & Oeldorf-Hirsch, A. (2008, May). *Misery doesn't love company: An exploration of bandwidth in online social networks*. Paper presented at the International Communication Association conference, Montreal, Canada.

Regional Conferences

Li, S., & High, A. C. (2015). *The Role of Social Comparison in Evaluations of Esteem Support*. Paper presented at the Midwestern Psychological Association Conference, Chicago, Illinois.

Caplan, S.E., & High, A.C. (2006, May). *Beyond excessive use: The interaction between cognitive and behavioral symptoms of problematic Internet use*. Paper presented at the Eastern Communication Association conference, Philadelphia, PA.
***Ranked **Top 3 Paper** in Human Information Technologies Division.

High, A.C. (2006, May). *Does communicating via Instant Messenger reduce the debilitating effects of social anxiety on interpersonal relationship development?* Paper presented at the Eastern Communication Association conference, Philadelphia, PA.

Invited Presentations

“Attributions of supportive messages received online.” The University of Delaware. Invited Spring, 2021. Not scheduled due to COVID-19.

“Warranting during interpersonal information seeking.” The Ohio State University. Invited Spring, 2021. Not scheduled due to COVID-19.

“Buffering and your background: The influence of communication channels on the process of supportive communication.” Michigan State University, January 11-12, 2020.

“Exploring emotional bandwidth as an explanation for the outcomes of seeking support online.” Great Teachers series, Wake Forest University, October, 21, 2017.

“Examining Online Communication Contexts as Venues for Supportive Communication in Interpersonal Relationships.” Interpersonal Relationships Research (IREL) speaker series, The University of Minnesota, April 13, 2017.

“Computer-mediated Communication: Exploring the Interpersonal Problems and Benefits of Online Interactions.” The College of New Jersey, February 6, 2015.

“Comforting 2.0: The Benefits of Online Supportive Communication for Interpersonal Relationships.” The University of Southern Alabama, April 15-18, 2014.

“Experimental Designs in the Communication Discipline.” Communication Research Methods taught by Dr. Jon Nussbaum October 26, 2011.

“The intersection of verbal person-centered social support and computer-mediated communication in dyadic comforting conversations.” Rutgers University Interpersonal Communication Colloquium Series organized by Dr. Jennifer Theiss October 3, 2011.

“Planning an effective lecture and stimulating group discussion in a large class.” Supervised Experience in College Teaching taught by Dr. Christopher Johnstone September 1, 2011.

“Computer-mediated Communication: An overview and Research Trends.” Interpersonal Communication taught by Victoria Jennings-Kelsall April 12, 2011.

“Computer-mediated Communication: An overview and Research Trends.” Interpersonal Communication taught by Victoria Jennings-Kelsall April 2, 2010.

“CMC and Interpersonal Relationships.” Communication Research Methods taught by Dr. Jennifer Priem February 24 and February 26, 2009.

“Computer-Mediated Communication: Hyperpersonal Potential.” Communication Research Methods taught by Dr. Christopher Morse, May 7, 2007.

“CMC Research: the Darkside.” Communication Research Methods taught by Dr. Christopher Morse, May 9, 2007.

“Does Communication Channel Moderate the Debilitating Effects of Social Anxiety on Interpersonal Impression Management?” Department of Communication, University of Delaware, April 17, 2006.

Professional Memberships

International Association for Relationship Research, 2007 – 2008.

International Communication Association, 2006 – 2008, 2011-2013.

National Communication Association. 2005 - present.

Division memberships: Interpersonal Communication Division, Human Communication and Technology division

TEACHING

Teaching Awards

Honors Thesis Mentor Award from the University Honors Program at the University of Iowa, Spring 2016.

Outstanding Teaching Award for Graduate Students in the College of the Liberal Arts at the Pennsylvania State University, Spring 2011.

Kathryn DeBoer Distinguished Teaching Award in the Department of Communication Arts and Sciences, 2010-2011 Academic Year.

The International Communication Association’s Instructional and Developmental Division certificate for excellence in teaching, May 2011.

Teaching with Technology Certificate from the Pennsylvania State University, April 2011.

The International Communication Association’s Instructional and Developmental Division certificate for excellence in teaching, May 2006.

University of Delaware Communication Department Convocation Honored Student Speaker, 2004.

Eugene F. and Catherine Melk Award in Communication, University of Delaware, 2004.

Undergraduate Courses Taught

Introduction to Computer-Mediated Communication, Penn State.
First Year Seminar: Social Media, The University of Iowa.
The Communication of Social Support, The University of Iowa.
Studying Communication: Methods, The University of Iowa.
Introduction to Computer-Mediated Communication, The University of Iowa.
Communication Research Methods, Penn State.
Effective Speech, Small Group Emphasis, Penn State.
Effective Speech, Penn State.
Communication and Information Technology, Penn State.
Communication and Information Technology, Penn State World Campus.
Public Speaking, University of Delaware.
Oral Communication in Business, University of Delaware.
Fundamentals of Communication, University of Delaware.

Graduate Courses Taught

Computer-Mediated Communication, Penn State.
Supportive Communication, Penn State.
Topics in Interpersonal Communication, The University of Iowa.
Computer-Mediated Communication, The University of Iowa.
Supportive Communication, The University of Iowa.

Students Supervised

Degree Objective:	First Position
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PhD Candidates

Rachael Bishop	(advisor; Spring 2019 – present)	
Austin Beattie	(advisor; Fall 2017 – present)	
Michelle Acevedo-Callejas	(advisor; Spring 2017 – present)	
Ashley Peterson	(advisor; Fall 2016 – present)	
Emily Buehler	(advisor; Fall 2014 – Spring 2018)	Asst. Prof. Purdue Univ
Jenny Crowley	(advisor; Fall 2013 – Spring 2017)	Asst. Prof U. of Tennessee

Crystal Wotipka	(advisor; Spring 2013 – Spring 2016)	Grant manager, U. of Texas
Lauren-Ashley Buchanan	(co-advisor; 2012 – Spring 2016)	Lecturer, U. of Iowa
Kelly Sweeney	(advisor; Fall 2019 – present)	
Daniel Lee	(advisor; Fall 2019 – present)	
Claire Strutzenberg	(committee member; Spring 2019 – present)	
Alison Zhao	(committee member; Spring 2019 – present)	
Priyanka Shrestha	(committee member; Spring 2019 – present)	
Eliana Hadjiandreou	(committee member; Spring 2019 – present)	
DJ Barger	(committee member; Spring 2019 – present)	
J. J. de la Cruz	(committee member; Spring 2019 – present)	
Rose Shao	(committee member; Spring 2019 – present)	
Luiza Pantoja	(committee member; Spring 2016 – present)	
Lance Bennett	(committee member; Fall 2016 – present)	
Scott Bredman	(committee member; Fall 2016 – Fall 2017)	
Luke Youngvorst*	(committee member; Spring 2016 – Spring 2018)	Asst. Prof. U. of Idaho
Ariana Shahnazi	(committee member; Fall 2014 – Spring 2018)	
Audrey Scranton	(committee member; Spring 2014 – present)	
Chenthu Jayachandran	(committee member; Fall 2013 – present)	
Jennifer Jackl	(committee member; Spring 2014 – Spring 2017)	Roanoke College
Stephanie Miles	(committee member; 2014 – Spring 2016)	Foundation for Food & Agricultural Research
Sharde' Davis	(committee member; Fall 2013 – Spring 2016)	Asst. Prof. U. of Connecticut
Erin Brummett	(committee member; 2012 – Spring 2015)	Bloomsburg University
Melissa Kampa	(committee member; 2012 – Spring 2015)	
Ye Ma	(committee member; 2012 - Spring 2015)	
Seung Min Hong	(committee member; 2012 - Spring 2014)	
Heather Roy	(committee member; 2012 – Spring 2013)	
Christina Paxman	(committee member; 2013 - Spring 2015)	Minot State University
Daniel Usera	(committee member; Spring 2014 – Fall 2014)	Lecturer, Cal. St. Channel Is
Timothy Kelly	(committee member) 2012 – 2014	

MA Candidates

Lynsey Medd (advisor; Fall 2020 – present)
Rachael Bishop (advisor; Fall 2020 – Spring 2021)

Undergraduate Honors Students

Lauren Peters (Honors thesis advisor)	Fall 2014 - Spring 2016
Shuqi Li (Honors thesis advisor)	2013 – Spring 2014
Virginia Collins (Committee member)	Spring 2013
Megan L. Lehman (Committee member)	Spring 2015

Note. * = Student at the University of Minnesota.

PROFESSIONAL AND SCHOLARLY SERVICE ACTIVITIES

Editorial Boards

Member of the Editorial Board, *Journal of Computer-Mediated Communication*, 2021 - present.
Member of the Editorial Board, *Journal of Communication*, 2019 - present.
Member of the Editorial Board, *Communication Research*, 2020 - present.
Member of the Executive Board, *Journal of Social and Personal Relationships*, 2019 - present.
Member of the Executive Board, *World Complexity Science Academy Journal*, 2018 - present.
Member of the Editorial Board, *Western Journal of Communication*, 2014 - present.
Member of the Editorial Board, *Human Communication Research*, 2015 - present.
Member of the Editorial Board, *Communication Monographs*, 2016 - present.
Member of the Editorial Board, *Communication Quarterly*, 2018 – present.
Member of the Associate Editorial Board, *Communication Studies*, 2012 – 2015.

Journal Reviewing

Behavior & Information Technology (2020, 2021)
Communication Methods and Measures (2014, 2020x2, 2021x2)
Communication Monographs (2012, 2013, 2014x4, 2015, 2016x4, 2017x2, 2018x5, 2019x2, 2020x3, 2021x4)
Communication Quarterly (2018x2, 2019x2, 2020, 2021x2)
Communication Reports (2014x2, 2015x3)

Communication Research (2017x4, 2018x6, 2019, 2021)
Communication Research Reports (2008, 2009x3, 2020x2, 2021x3)
Communication Studies (2013, 2017, 2018, 2020)
Communication Theory (2010)
Computers in Human Behavior (2018x2, 2019, 2020, 2021, 2022)
Cyberpsychology, Behavior, and Social Networking (2009, 2010, 2016, 2020)
Emerging Adulthood (2014x2)
Health Communication (2014x2, 2018x3, 2019, 2020x2, 2021x5)
Health Education and Behavior (2021)
Human Communication Research (2013, 2014x3, 2015x5, 2016x2, 2019x2, 2020, 2021x3, 2022x2)
Human Communication & Technology (2020x2, 2021)
Identity (2014)
Journal of Applied Communication Research (2017, 2021)
Journal of Broadcasting & Electronic Media (2019)
Journal of Communication (2012, 2013, 2014, 2015, 2019x2, 2020x5, 2021x4, 2022)
Journal of Computer-Mediated Communication (2008, 2009x3, 2015x3, 2016, 2019)
Journal of Family Communication (2016)
Journal of Social and Personal Relationships (2010x2, 2011, 2013x2, 2016x3, 2015x5, 2016x2, 2017x2, 2018x3, 2019x8, 2020x8, 2021x7)
Media Psychology (2011, 2018, 2020, 2021x2)
New Media & Society (2020x2)
Personal Relationships (2011, 2017)
Social Media + Society (2019x2, 2021)
Southern Journal of Communication (2018, 2019)
Western Journal of Communication (2013, 2014, 2015, 2016, 2019x4, 2020, 2021x5)
Women's Studies in Communication (2020x2)

Disciplinary Service

National Communication Association

Human Communication Technology Division (2012, 2013, 2014 conferences)

Interpersonal Communication Division (2013 conference - present)

Conference Service

Early Career Award Committee, Interpersonal Communication Division, National Communication Association (2021 – 2022)

Dissertation award committee, Human Communication and Technology Division, National Communication Association (Fall 2019 – Fall 2020)

Golden Monograph Award Committee, National Communication Association (2019 – 2020)

Award nominating committee, Interpersonal Communication Division, National Communication Association (Spring 2017 – Spring 2018)

Thesis and dissertation award committee, Interpersonal Communication Division, National Communication Association (Spring 2017 – Spring 2018)

Article and book award committee, Human Communication Technology Division, National Communication Association (Fall 2013 – Fall 2015)

Panel chair and respondent, Human Communication Technology Division (2013 and 2014 conferences)

University and Departmental Service Activities

Member, Academic Integrity Committee, The College of the Liberal Arts, Penn State, Fall 2020 – present.

Member, Graduate Council Special Committee on Academic Integrity, The Graduate School, Penn State, Fall 2019 – present.

Director of Graduate Studies, Department of Communication Arts and Sciences, Fall 2019 – present.

Undergraduate Affairs Committee Member, Department of Communication Arts and Sciences, Penn State, Fall 2018 – Spring 2019.

Director of Undergraduate Studies, Department of Communication Studies, University of Iowa, Fall 2017 – Spring 2018.

Graduate Affairs Committee Member, Department of Communication Studies, University of Iowa, Fall 2016, Spring 2017.

Undergraduate Affairs Committee Member, Department of Communication Studies, University of Iowa, Fall 2012 & Fall 2013.

Events Committee Member, Department of Communication Studies, University of Iowa, Fall 2014, Spring 2015, Spring 2016.

Supervisor, Department of Communication Studies social media interns, Spring 2014 – Spring 2016.

Co-instructor, Interpersonal communication reading group, Fall 2012 – Fall 2013.

Moderator of the Department of Communication Studies Facebook page, Department of Communication Studies, University of Iowa, 2013 – present.

Recruitment weekend planner, Department of Communication Arts and Sciences, 2009-2010.

Graduate Student Representative, Department of Communication Arts and Sciences interpersonal faculty search committee, 2009 – 2010.

Advisory Committee Representative, Department of Communication Arts and Sciences graduate forum, 2009 – 2010.

Graduate Relations Representative, Department of Communication Arts and Sciences graduate forum, 2008 – 2009.

Technology Representative, Department of Communication Arts and Sciences graduate forum, 2007 – 2008.

Panel Member, “Everything You Wanted to Know about Grad School but were Afraid to Ask,” Teaching Assistant Conference, University of Delaware, Summer, 2005.

Co-presented, “Communicating Effectively in the Classroom,” Teaching Assistant Conference, University of Delaware, Summer, 2005.

Media Interviews

Interviewee, Booth, J. H. (2016). The fatal mistake smart people make on their online dating profiles. *Life Reimagined*. Available at <https://lifereimagined.aarp.org/article/42845-the-fatal-mistake-smart-people-make-on-their-online-dating-profiles>

Guest on “Tell me everything” with John Fugelsang on Sirius XM Satellite radio, 8/17/2016.

Quoted in *Psychology Today*, “Online dating: Quit bragging. Why putting your modest foot forward might be for the best.” Available at <https://www.psychologytoday.com/blog/romantically-attached/201607/online-dating-quit-bragging>

Quoted in *The Washington Post*, “Researchers have figured out the one things not to do in your online dating profile.” Available at <https://www.washingtonpost.com/news/wonk/wp/2016/08/02/researchers-have-figured-out-the-one-thing-not-to-do-in-your-online-dating-profile>

Interviewee, Love, B. (2/2016). “Research shows online dating increasing in popularity.” KCRG News. Available at <http://www.kcrg.com/content/news/Research-Shows-Online-Dating-Increasing-in-Popularity-368585301.html>

Interviewee, Agnew, S. (2015). “Love online is about being real, not perfect.” *Iowa Now*. Available at <http://now.uiowa.edu/2015/02/love-online-about-being-real-not-perfect>. Later featured in *The Huffington Post* as “The Perfect Online Dating Profile Isn’t ‘Perfect’ at All” by Carolyn Gregoire. Available at http://www.huffingtonpost.com/2015/02/17/online-dating-profile-perfect_n_6670228.html

Interviewee, Scultz, R. (2014). Are you a virtual jerk?: Many of us are, even if we don’t always mean to be. Here’s how to change your tune online – and deal with the trolls in your own life. *Men’s Health*. Available at <http://www.menshealth.com/best-life/are-you-virtual-jerk>

Interviewee, “University of Iowa TA nude-photos email keeps campus buzzing.” *Des Moines Register*, October 24, 2013.

Interviewee, “Social Media Etiquette 101: How not to be a jerk online.” *Talk of Iowa* with Charity Nebbe, Iowa Public Radio, June 17, 2013.

Interviewee, “Online hoaxes and Internet Security,” *Daily Iowan TV*, January 24, 2013.

Co-moderator, Town Hall discussion for the citizens of Newark, DE and Claymont, DE regarding contemporary media issues; sponsored by the Delaware Humanities Forum and the University of Delaware, June, 2006.